

# Comparisons of Job Characteristics

**Focus Occupation:** [Transportation Attendants, Except Flight Attendants and Baggage Porters \(39-6032\)](#)

**Associated Occupation:** [Flight Attendants \(39-6031\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 88

**Focus Occupation:** Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)  
**Associated Occupation:** Flight Attendants (39-6031)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Customer and Personal Service	11.3	22.5	11.9	<<	Extensive education and/or training may be required
Public Safety and Security	6.9	15.1	12.6	<	Expanded education and/or training may be required
Psychology	6.4	12.8	10.9	<	Expanded education and/or training may be required
Transportation	4.6	12.1	9.8	<	Expanded education and/or training may be required
Geography	3.9	9.3	5.7	<<	Extensive education and/or training may be required
Philosophy and Theology	3.2	6.4	3.6	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 97

**Focus Occupation:** Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)  
**Associated Occupation:** Flight Attendants (39-6031)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Service Orientation	7.9	13.4	12.4	0	Current skill level may be sufficient
Social Perceptiveness	9.1	11.1	11.1	0	Current skill level may be sufficient
Coordination	9.1	10.6	9.7	0	Current skill level may be sufficient
Negotiation	6.8	8.5	7.0	<	A higher skill level may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

Abilities		Similarity of Focus Occupation to Associated Occupation: 90			
Focus Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032) Associated Occupation: Flight Attendants (39-6031)					
Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Speech Clarity	10.2	14.0	12.3	<	Some improvement in abilities may be required
Speech Recognition	9.9	12.9	11.2	<	Some improvement in abilities may be required
Auditory Attention	5.9	10.8	8.2	<<	Extensive improvement in abilities may be required
Far Vision	7.8	10.2	9.6	0	Current ability level may be sufficient
Gross Body Equilibrium	3.2	10.0	5.7	<<	Extensive improvement in abilities may be required
Extent Flexibility	4.8	9.1	4.8	<<	Extensive improvement in abilities may be required
Trunk Strength	5.7	9.1	6.8	<<	Extensive improvement in abilities may be required
Gross Body Coordination	3.9	8.0	6.6	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common		Similarity of Focus Occupation to Associated Occupation: 100
Focus Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032) Associated Occupation: Flight Attendants (39-6031)		
Work Activities	Exclusivity of Activity	
Accommodate requests of passengers	99	
Answer customer or public inquiries	41	
Assist handicapped persons	89	
Assist individuals into or out of vehicles, boats, aircraft, or rides	92	
Assist passengers to store luggage	95	
Assist patrons or passengers to find seats	89	
Demonstrate or explain assembly or use of equipment	61	
Greet customers, guests, visitors, or passengers	63	
Page or announce information to patrons, passengers or others	87	
Provide customer service	14	
Provide personal services to passengers	95	
Receive customer orders	75	

Serve food or beverages	70
Understand government alcoholic beverage service regulations	87
Understand government health, hotel or food service regulations	68
Use oral or written communication techniques	1
Verify ticket or pass	87

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus  
Occupation to Associated  
Occupation: n/a

**Focus Occupation: Transportation Attendants, Except Flight Attendants and Baggage Porters (39-6032)**  
**Associated Occupation: Flight Attendants (39-6031)**

### Tools and Technologies

### Exclusivity

Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.